

Q1 FY 2019 Earnings update

August 9, 2018

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- 1. Performance Highlights
- 2. Performance Review & Analysis
- 3. Business Outlook

1. Performance Highlights

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Q1 FY 2019 Standalone Highlights

- Operating Revenue
 - Q1 FY19 revenue at INR 34.3 crores compared to INR 33.8 crores in Q4 FY18 and INR 30.2 crores in Q1 FY18
 - QoQ growth of 1%
 - YoY growth of 14%

> EBITDA

- Q1 FY19 EBITDA at INR 8.2 crores compared to INR 7.2 crores in Q4 FY18 and INR 5.9 cr in Q1 FY18
 - QoQ growth of 14%
 - YoY growth of 41%

> PBT

- Q1 FY19 PBT at INR 7.6 crores compared to INR 6.7 crores in Q4 FY18 and INR 5.0 crore in Q1 FY18
 - QoQ growth of 13%
 - YoY growth of 52%
- ➤ PAT The Company moved out of MAT to normal tax during the current quarter. The Company moved out of MAT to normal tax during the current quarter. In FY18 we had deferred tax which resulted in a negative tax situation.
 - Q1 FY19 PAT at INR 5.3 crores compared to INR 8.1 crores in Q4 FY18 and INR 6.3 crores in Q1 FY18
 - QoQ decrease of 35%
 - YoY decrease of 16%

Q1 FY 2019 Consolidated Highlights

- Operating Revenue
 - Q1 FY19 revenue at INR 63.0 crores compared to INR 60.8 crores in Q4 FY18 and INR 84.2 crores in Q1 FY18
 - QoQ growth of 3%
 - YoY decrease of 34%

> EBITDA

- Q1 FY19 EBITDA at INR 11.8 crores compared to INR 13.2 crores in Q4 FY18 and INR 18.3 cr in Q1 FY18
 - QoQ decrease of 11%
 - YoY decrease of 36%

> PBT

- Q1 FY19 PBT at INR 10.8 crores compared to INR 11.9 crores in Q4 FY18 and INR 17.0 crore in Q1 FY18
 - QoQ decrease of 9%
 - YoY decrease of 36%
- ➤ PAT The Company moved out of MAT to normal tax during the current quarter. In India, the Company moved out of MAT to normal tax during the current quarter. In FY18 we had deferred tax which resulted in a negative tax situation.
 - Q1 FY19 PAT at INR 8.0 crores compared to INR 12.4 crores in Q4 FY18 and INR 15.1 crores in Q1 FY18
 - QoQ decrease of 34%
 - YoY decrease of 46%

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Summary – India Operations Q1 FY19

In INR Lakhs

Particulars	Q1FY2018	Q4FY2018	Q1FY2019
Income from Services	3,021	3,384	3,428
Other Income	151	138	162
Total Income	3,172	3,522	3,591
Personnel and Operating expense	2,586	2,801	2,767
EBIDTA	586	720	824
EBITDA (% of Income from Services)	19%	21%	24%
Depreciation	74	85	94
Interest (Income) /expense, net	13	(35)	(31)
PBT	499	671	760
PBT (% of Income from Services)	17%	20%	22%
TAX	(128)		226
PAT	627	808	534
PAT (% of Income from Services)	21%	24%	16%

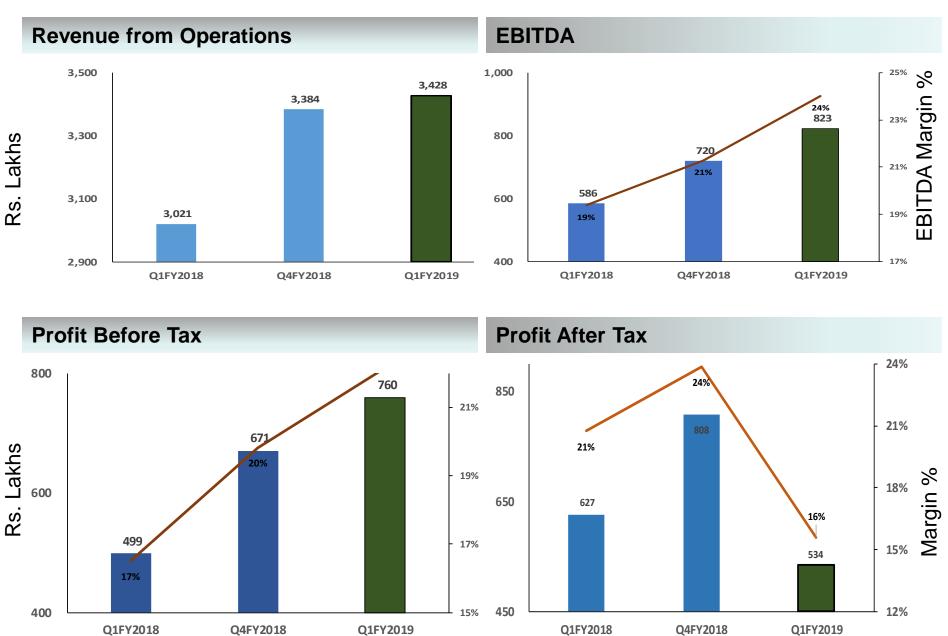
Q1 FY19 vs Q4 FY18

Revenue remained flat as higher revenue in CLM offset by lower revenue in HRO, however higher other income and lower employee costs have resulted in higher EBITDA. PBT higher in line with EBITDA. PAT lower as Company moves into full tax while in FY 2018 the Company had credit from Deferred tax.

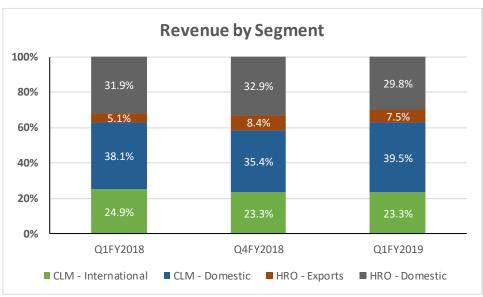
Q1 FY19 vs Q1 FY18

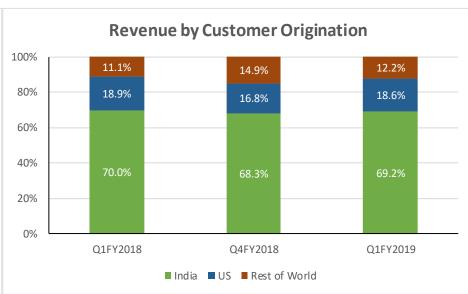
Revenue increased by 13%, while EBITDA grew by 41% and PBT by 52%. However PAT down by 15%.

Summary – India Operations Q1 FY19



Revenue Analysis - India





(IN INR Lakhs)	Q1FY2018	Q4FY2018	Q1FY2019
CLM - International	753	787	799
CLM - Domestic	1,150	1,197	1,353
HRO - Exports	154	286	256
HRO - Domestic	964	1,114	1,021
	3,021	3,384	3,428

- CLM International remained stable against Q4 FY 2018 and grew 6% year on year
- CLM domestic grew 13% against Q4 FY 2018 and 18% year on year
- HRO exports declined 10% against Q4 FY 2018 and grew 66% year on year
- HRO domestic declined 8% against Q4 FY 2018 and grew 6% year on year

Summary – Manila Operations Q1 FY19

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Particulars	Q1FY2018	Q4FY2018	Q1FY2019
Income from Services	1,035	1,592	1,794
Other Income	103	56	31
Total Income	1,138	1,648	1,826
Personnel and Operating expense	719	1,101	1,244
EBIDTA	419	547	581
EBITDA (% of Income from Services)	41%	34%	32%
Depreciation	8	12	17
Interest (Income) /expense, net	0	0	(0)
PBT	411	535	565
	40%	34%	31%
PBT (% of Income from Services) Tax	28	22	31%
PAT	383	513	526
PAT (% of Income from Services)	37%	32%	29%

Q1 FY19 vs Q4 FY18:

Revenue increased by 13%. EBITDA grew by 6%. PBT and PAT higher in line with higher EBITDA.

Q4 FY18 vs **Q4** FY17:

Revenue increased by 73% and EBITDA by 39%. PBT and PAT higher in line with higher EBITDA

Summary – US Operations Q1 FY19

Particulars	Q1FY2018	Q4FY2018	Q1FY2019
Income from Services	4,477	1,326	1,400
Total Income	4,477	1,326	1,400
Personnel and Operating expense	3,645	1,487	1,632
EBIDTA	832	-161	-233
EBITDA % (of Income from Services)	19%	-12%	-17%
Depreciation	43	12	15
Interest (Income) /expense, net	6	0	2
РВТ	783	-173	-249
PBT % (of Income from Services)	17%	-13%	-18%
TAX	289	(70)	0
PAT	494	-103	-249
PAT % (of Income from Services)	11%	-8%	-18%

IN INR LAKHS

Q1 FY19 vs Q4 FY19

Revenue marginally higher by 6%, EBITDA lower on account of claims settlement amounting to US\$140k relating to the suit against the Company and additional legal costs both totaling to approx. \$200k. PBT and PAT lower in line with lower EBITDA.

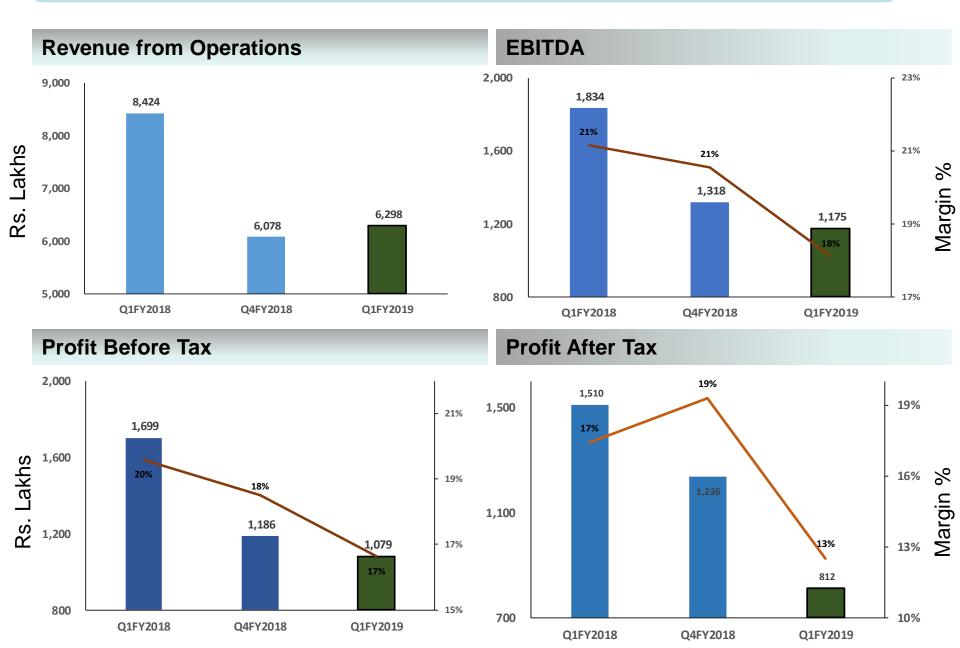
Q1 FY19 vs Q1 FY18

Revenue lower by 69%, EBITDA and PBT lower on account of lower revenue.

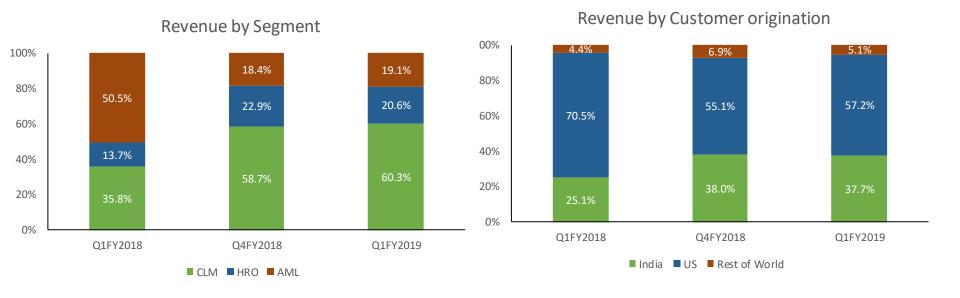
Summary - Consolidated

Particulars	Q1FY2018	Q4FY2018	Q1FY2019
Income from Services	8,424	6,078	6,298
Other Income	249	334	191
Total Income	8,673	6,412	6,490
Personnel and Operating expense	6,839	5,094	5,315
EBIDTA	1,834	1,318	1,175
EBITDA % (of Income from Services)	21%	21%	18%
Depreciation	125	108	126
Interest (Income) /expense, net	10	24	(30)
РВТ	1,699	1,186	1,079
PBT % (of Income from Services)	20%	18%	17%
TAX	189	(50)	267
PAT	1,510	1,236	812
PAT % (of Income from Services)	17%	19%	13%

Summary – Consol Q1 FY19



Revenue - Consolidated



(IN INR Lakhs)	Q1FY2018	Q4FY2018	Q1FY2019
CLM	3,013	3,567	3,797
HRO	1,155	1,390	1,300
AML	4,256	1,121	1,201
Total Revenue	8,424	6,078	6,298

- CLM witnessed strong growth during the quarter, growing 6% QoQ and 21% YoY
- HRO down 7% compared to Q4 FY 2018 primarily due to seasonal nature, while being up 11% compared to Q1 FY 2018
- AML remained flat compared to Q4 FY 2018 and down significantly from Q1 FY 2018 due to reduction in volumes

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Business Outlook

- India and Manila Operations continue to look promising and sustain current momentum.
- HRO will continue to do well in rest of FY2019 with growth coming from both the HRO international and domestic markets.
- CLM India domestic business and CLM Manila business likely to continue its growth, while CLM India international business expected to be stable
- AML business likely to be under pressure given the current levels of business and turnaround is dependent on our ability to win other customers in this space.