

Q1 FY 2017 Highlights

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- √ Business Update
- ✓ Performance Review & Analysis

BUSINESS UPDATES

INCOME FROM OPERATIONS – Stand Alone

Exports Revenue has decreased by 12% as compared to same Quarter last year.

Domestic revenues has remained at the same levels as in the same Quarter last year.

HR BPO is a vertical which is growing organically for us and this will continue in the coming years too. This Vertical has shown an increase of 27% over same Quarter last year including Exports.

	QTR 1 16-17	QTR 1 15-16	INC/(DEC) IN %
EXPORTS - VOICE / NON VOICE	694	793	-12%
EXPORTS - HR PAYROLL	131	60	118%
DOMESTIC - VOICE / NON VOICE	1017	1051	-3%
DOMESTIC - HR PAYROLL	802	673	19%
TOTAL	2644	2577	3%

BUSINESS UPDATES

INCOME FROM OPERATIONS - Consolidated

Revenues from Subsidiary in Manila have increased by 28% over same quarter previous year due to increased billing from existing clients and from new clients.

The PAT is lower compared to same quarter previous year is due to lower other income from lease rentals in the previous year.

Revenue from Subsidiaries in USA have increased substantially due to a new client added in previous year. The revenues for the year from subsidiaries in USA was Rs. 4014 Lakhs for this quarter as compared to Rs. 2098 lakhs for the same quarter previous year.

PAT is also higher for the quarter at Rs.794 lakhs while it was at Rs 182 lakhs for the same quarter last year due to higher Sales.

Summary – India Operations

IN INR LAKHS

	Q1 FY 2017	Q4 FY 2016	Q1 FY 2016
REVENUE	2644	2777	2578
EBIDTA	403	427	205
EBIDTA %	15%	15%	8%
PBT	406	342	81
PAT	406	109	81
CASH PROFIT	504	213	221

Revenues was lower when compared to last Quarter, while it has gone up by 3% over same quarter last Year.

EBIDTA has gone down by 6% mainly due to lower sales. However EBIDTA Margin has been maintained at previous Quarter levels despite reduction in Sales.

PBT is higher than previous quarter mainly due to Interest Income from IT Refund.

PAT is higher as in the Last Quarter we have provided for higher MAT of Rs 233 lakhs.6

Key Metrics – India Operations

	Q1 FY 2017	Q4 FY 2016	Q1 FY 2016
MANPOWER NO AGENT	2187	2222	2546
SUPPORT STAFF NO	181	185	208
ATTRITION %	16%	13%	14%
STAFF COST AS A % OF SR – EXP	43%	28%	42%
STAFF COST AS A % OF SR – DTA	54%	56%	57 %
STAFF COST AS A % OF SR – HR	36%	33%	34%
DEBTORS O/S (DSO)	70	58	61

Summary - Manila Operations

IN INR LAKHS

	Q1 FY 2017	Q4 FY 2016	Q1 FY 2016
REVENUE	629	565	490
EBITDA	127	197	173
EBITDA %	20%	35%	35%
PBT	123	193	168
PAT	111	176	153
CASH PAT	115	181	158

Revenues has grown by 10% over previous quarter while it has gone up by 28% over same quarter last Year due to addition of new Clients during the second half of PY.

EBIDTA has decreased by 36% due to income from lease rentals booked in the previous Qtr. From April there is no lease rental income.

Summary – US Operations

IN INR LAKHS

	Q1 FY 2017	Q4 FY 2016	Q1 FY 2016
REV IN USD	5962	5724	3239
REVENUE	4014	3705	2098
EBITDA	885	876	316
EBITDA %	22%	24%	15%
PBT	794	774	198
PAT	794	791	182
CASH PROFIT	838	858	260

Revenues in USD terms has increased by 4% and in INR terms it has increased by 7% over last Quarter.

EBIDTA is at the same levels as compared to previous quarter but has doubled compared to same Quarter last year.

Summary - Consolidated

IN INR LAKHS

	Q1 FY 2017	Q4 FY 2016	Q1 FY 2016
REVENUE	7193	6966	5097
EBITDA	1416	1487	668
EBITDA %	19.7%	21.9%	13.1%
PBT	1324	1330	420
PAT	1312	1097	389
CASH PROFIT	1457	1225	612